

30/5/2014



DOON UNIVERSITY, DEHRADUN
Semester Final Examination, Second Semester, 2014
School of Management

MBA
Course: IMBA-206, Organizational Behaviour

Time Allowed: 3Hours

Maximum Marks: 50

SECTION A

Attempt **any seven questions** given below:

*(2*7=14 marks)*

1. Define Organizational Behaviour.
2. Define Learning?
3. What is perception?
4. What is meant by stereotyping?
5. Define personality?
6. Differentiate between power and authority?
7. Define leadership.
8. What is meant by dysfunctional conflict?
9. What is reward power?
10. What are groups?

SECTION B

Attempt **any four** questions in about 400 words each.

*(4*5=20)*

- Q1. Why is the study of organizational behaviour important for managers? Discuss.
- Q2. What are perceptual barriers? Explain them in brief.
- Q3. Explain briefly the factors affecting personality.
- Q4. Discuss in brief the evolution of organizational behaviour.
- Q5. Briefly explain the process of group formation.

SECTION C

Note: Attempt **any two** questions.

(2*8=16)

Q1. Explain classical conditioning theory of learning in detail.

Q2. Define conflicts. Explain the different conflict resolution strategies adopted by organizations.

Q3. What are the different sources of power? Explain them in detail.

Q4. Write short notes **on any two**:

- a) Johari Window
- b) Social learning
- c) Leadership styles
- d) attitude