

24/3/2018



DOON UNIVERSITY
SCHOOL OF MANAGEMENT
MID TERM EXAMINATION –MARCH 2018
PERFORMANCE MANAGEMENT MMS-543
MBA-IV SEMESTER

TIME: 2 hrs

MAX MARKS : 30

SECTION-A

Write short notes on any six. Each question carries one mark.

1. Ranking method
2. Paired comparison method
3. Forced distribution method
4. MBO
5. Informal performance appraisal
6. Critical incident method
7. Essay method

SECTION-B

(each question carries 4 marks)

1. What is the difference between performance appraisal and performance management?
2. What is the benefit of performance management to the individual and to the organization?
3. What is BARS? Elaborate

SECTION-C

1. Discuss performance management process in detail. 6 marks
2. Discuss 360 degree performance appraisal method in detail. Also discuss the advantages and challenges of 360 degree performance appraisal method. 6 marks