

DOON UNIVERSITY

FINAL EXAMINATIONS, DECEMBER-2017, SCHOOL OF TECHNOLOGY

IMCA, IIIRD, TECHNICAL WRITING, STM-517

Time-3hrs	MM-50
Section-A	
Define the following terms:	10m
1. Oral Communication	
2. Electronic Media	
3. Executive Summary	
4. Visual Presentation	
5. Project Presentation	
Section- B	15m
6. Mention the advantages of good listening for improved communication.	
7. Write the meaning, nature and importance of listening.	
8. Explain the principles of good listening.	
Section- C	25m
9. Mention all the factors and skills influencing the process of Business Negotiations.	