

19/12/18



DOON UNIVERSITY, DEHRADUN
Final Examination, Third Semester, 2016-17
School of Management
Course: MMS-530, Training & Development

Time Allowed: 3 Hours

Maximum Marks: 50

SECTION: A

I Answer the following : **(2*5=10 Marks)**
Indicate True or False

Sr.	Questions
(i)	Vestibule training utilizes equipment which closely resemble the actual ones used on the job.
(ii)	The final step of the training and development process is to implement the program.
(iii)	Learning a job by doing is apprenticeship training.
(iv)	A disadvantage of computer-based training is its lack of employee motivation.
(v)	Role Playing is used to change attitudes.

II. Attempt all questions in brief. **(Marks: 5*4=20)**

1. Define evaluation. Why is it essential to evaluate training?.
2. What are the principles of evaluation?
3. What are the qualities of a good trainer?
4. Budget for training is a significant factor to be considered in training. Why?
5. What are training aids?

SECTION: B

III Attempt any three questions. **(Marks: 10*2= 20)**

1. Explain Case Study method of training in detail. What are its advantages and disadvantages?
2. Explain any one method of your choice used for evaluating training programmes in organisations.
3. Write short notes on any two:
 - a) Fishbowl Training
 - b) Conference method
 - c) Role play
 - d) Computer based training/e-training