

## DOON UNIVERSITY, DEHRADUN Final Semester Examination, First Semester, 2016-17 School of Management

Course: MMS-501, Foundations of Management

Time Allowed: 3 Hours

Maximum Marks: 50

SECTION: A

## Attempt <u>all</u> questions in brief.

(Marks: 10\*3=30)

- 1. What are the barriers to effective delegation?
- 2. What are the various functions of management?
- 3. Briefly explain the three administrative skills used by managers?
- 4. What are the different types of control?
- 5. What-are the elements-of-organisational culture?
- 6. What is line and staff relationship?
- 7. Why do people resist change?
- 8. What are the advantages of decentralisation?
- 9. What is the basic assumption of Maslow's theory?
- 10. Distinguish between Theory X and Theory Y.

## **SECTION: B**

## Attempt any two questions:

(Marks: 10\*2=20)

- 1. Explain the Hawthorne Experiments given by Elton Mayo. Do you think informal organisations are important in organisations?
- 2. Why is planning known as primary function of management? Describe the steps involved in planning process.
- 3. Explain Herzberg's theory of motivation. How is it different from Maslow's Theory?
- 4. Outline the basic theory of Managerial Grid. Which leadership style in the grid is most effective? Give reasons to support your answer.